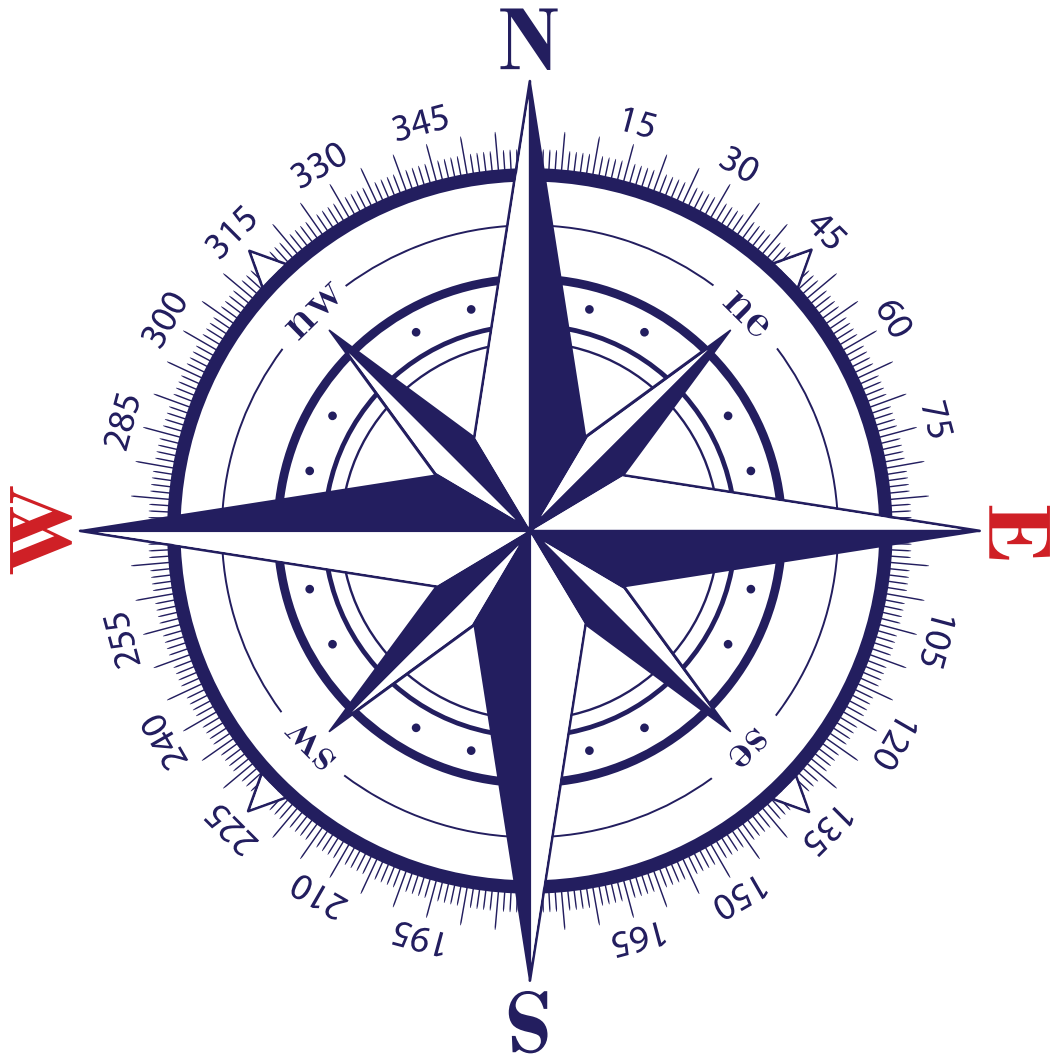


# COMPANY PROFILE



Shaping the growing future...

Global Logistics & Freight Forwarding Service Provider

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## VISION, MISSION & VALUES

### VALUES

- Values are an important part of the cement that holds together the foundation of our business. Our vision is strongly supported by our shared core values, which create and sustain the success of our team.
- **Customer focus:**  
We try to meet and exceed customers demands by delivering what we promise.
- **Honesty and Integrity:**  
Honesty and Integrity together form the foundation our trust. The success of our organization stems from the open and honest approach of our people.
- **Trust:**  
Trust in our company is built by people sharing a common purpose and culture and basing their priorities on the needs of our clients and the business itself.
- **Knowledge-sharing culture:**  
We focus on companywide knowledge-sharing platforms, consisting of a wide range of information-exchange tools and techniques thus trying to create a truly knowledge-sharing corporate culture.
- **Collaborative teamwork:**  
Collaborative teamwork is more than ever becoming the most strategic capability for any firm and is one of our company's mantras for business success.
- **Commitment to excellence:**  
Commitment to excellence is built when we are trusted and are able to trust our colleagues in every minor detail.

### CORPORATE VISION

To become prominent diversified entity through excellence in our core businesses.

### CORPORATE MISSION

As a business entity, we optimize our service quality, cost effectiveness and profitability in all our activities along the stakeholders value chain.

As a State-linked corporation, we contribute to the well being of the State's socio-economic development.



## OUR LOGISTICS SERVICES INCLUDE

- **FREIGHT FORWARDING SEA & AIR**
- **CUSTOM CLEARANCE**
- **PROJECT FORWARDING**
- **NVOCC SERVICES**
- **LCL CONSOLIDATION**
- **WAREHOUSE SERVICES**
- **DOMESTIC TRANSPORTATION**
- **PROJECT CARGO HANDLING**
- **DOOR TO DOOR SERVICES**



## OCEAN FREIGHT FORWARDING SERVICES

- Ocean Freight is one of the key elements in multi modal transportation. In order to offer the best service possible, we have sea freight department specializing in both FCL and LCL.
- The flexibility and range of Ocean Services offered by **IMEX** affords our customer economical alternatives to other more expensive modes of transportation. Our services cover not only shipments from port to port, but also the complete door-to-door transportation chain from origin to final destination.

### We provide:

- IMPORT & EXPORT OCEAN / SEA FREIGHT
- IMPORT & EXPORT CUSTOM CLEARANCE
- TRANSPORTATION / TRUCKING / OFF LOADING
- PROJECT CARGO HANDLING
- INBOUND DECONSOLIDATION & DISTRIBUTION
- DOOR TO DOOR SERVICE



## AIR FREIGHT FORWARDING SERVICES

- Due to the sensitivity and time pressures involved in Air Freight industry, **IMEX** develops comprehensive airfreight service plans tailored to meet our customers' specific requirements. This is accomplished by learning our customers exact objectives with regards to their internal and external requirements.
- Sensitive and valuable goods are often subject to extreme time pressures and deadlines for everyone involved. Therefore, our airfreight department develops a customized service plan for each customer and then implements our required Operational Handling Procedure to ensure high quality service. Our air freight team of professionals will follow through on each and every shipment and our customers can be assured of up-to-the-minute status reports on all import and export shipments at all times.
- **IMEX** can provide you with a comprehensive range of Import and Export Air Freight services. We will evaluate your requirements and ensure that your esteemed organization or company receive the most effective air freight solution.

### We provide:

- AIR FREIGHT FORWARDING SERVICES
- AIR - SEA FREIGHT TRANSHIPMENT FORWARDING SERVICES.
- IMPORT & EXPORT AIR FREIGHT
- IMPORT & EXPORT CUSTOM CLEARANCE
- TRANSPORTATION / TRUCKING / OFF LOADING
- PROJECT CARGO HANDLING
- DOOR TO DOOR SERVICE



## PROJECT CARGO HANDLING SERVICES

- Managing complex transportation for large projects requires experienced, intelligent and knowledgeable personnel who are committed to researching all options, surveying potential problems, and reacting to extraordinary circumstances with quick and decisive actions.
- Our approach is to break down logistics and transport into essential elements, and then to assign direct supervision over each. Advance trips by Operations Specialist to the key points in the project corridor ensure that we have the first-hand knowledge required to “make things happen”.
- A Project Coordinator is then assigned to manage all facets of communication, logistics and transportation become the direct liaison with our customers.



## DISTRIBUTION & WAREHOUSING SERVICES

- We are concerned with providing logistical support for local factories as well as handling their warehousing & distribution needs. Our highly committed professional service will ensure mutual benefit and development of our customers which will in turn help us grow as partners.



## PROFESSIONAL TEAM

- Our well trained staff who are certified professionals in Freight Forwarding will ensure the best possible on time service to our valued customers.
- Our aim is to satisfy our clients through a very flexible organisation with experienced staff able to offer the highest possible level of service.
- **IMEX** has been operating in the transport and integrated logistics sector since 2007. Our main aim has always been to satisfy the needs of all our customers by offering them personalised transport service for any volume of goods, anywhere in the world.
- The company's staff consists of the owner's themselves who can be contacted directly, thus guaranteeing efficiency and reliability. Our organization is able to establish the kind of personal relationships with our customers that we feel are the key to our success.



**THANK YOU.**